

# We are here for you.



WAYS TO SERVE YOU.	Customer Care Support	ATM	Village Online Banking	Village Mobile Banking	The Village Bank Website	Telephone Banking	Branch Lobby
Deposit a check		✓		✓			✓
Withdraw cash		✓					✓
Check balances	✓	✓	✓	✓		✓	✓
Transfer funds	✓	✓	✓	✓		✓	✓
Set up a wire transfer							✓
Get a new debit or ATM card	✓		✓	✓			✓
Report a lost or stolen debit or ATM card	✓		✓	✓	✓		✓
Village Online Banking issues	✓		✓	✓	✓		✓
Report suspected fraud	✓		✓	✓	✓		✓
Open a new deposit account			✓	✓	✓		✓
Apply for a mortgage					✓		
Apply for a home equity line					✓		
Talk to a lending specialist	✓						
Talk with a Village Banker	✓		✓	✓	✓		✓
Loan payoff/escrow/tax information	✓						

For Customer Care Support, 24 hours a day, text or call (617) 969-4300 or choose the chat icon on [village-bank.com](http://village-bank.com) during normal business hours.

For more information on open branch hours and locations, please visit [village-bank.com/customer-care/covid-19/](http://village-bank.com/customer-care/covid-19/)



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NMLS# 408536

